

# Guest Manual

Hello and welcome!

This property is managed by Pass the Keys<sup>®</sup>.

Our dedicated team is available everyday between 7:30 and 23:00 via phone or Airbnb messaging for any assistance you may need or 24/7 on our emergency contact number.

We hope you enjoy your stay.



## Emergency Contact:

(+44) 020 3893 2230



## Property Address:

64, Comiston Road, Edinburgh EH10 5QQ (Flat 3F1)



## Access

Our properties are accessible by simple **self-check in** solutions, including key safes and smart locks. Details (location, how to operate, access code) are provided in the separate **Check in instruction document**.



## Transport

**Parking:** Streets near the flat (east of comiston road) have various parking restrictions. Some are metered, some are permit holders only, but others are unrestricted and free. Advice would be to read the signage and Road markings carefully

**Buses:** Busses to city centre from right outside the door

**Trains:** Waverley and Haymarket stations 25 mins away on public transport



### **Help us be sustainable; small things make a big difference.**

Pass The Keys and our hosts are dedicated to the preservation and sustainability of the planet, therefore we are consistently trying to improve our services for hosts and guests. As such we acknowledge that the energy we use is a finite resource.

During your stay we ask that you be respectful of the resources provided and to help in this mission, we have provided a list of top tips and recommendations to settle in, enjoy yourself and aid the planet in being conservation friendly.

### **Thermostat and heating settings.**

- While we understand our guests come from all over the world, the recommended level of heating in a British household is 18°C (64.4°F) as per Gov.uk suggestions. If possible, we'd ask our guests to be careful of using above 21°C (69°F).
- Please ensure that if you are leaving the property the heating is switched off, especially upon check out.
- Using the heating system on the highest setting may compromise boilers and cause leaks, damages and further waste.
- Closing curtains and blinds in the evening aids in keeping the heated air in the building. Keeping you warmer for longer.
- If you're ever unsure of any heating or plumbing, please message, text or call our guest support line right away and our dedicated 24/7 Guest Support Team will assist you in anyway they can.

### **Electricity.**

- Turning off lights in rooms not being used is a great start in a energy conscious society.
- Washing clothing on a 30°C wash instead of even a 40°C wash can help in preserving energy by 40% a year.

Your experience is important to us, we thank you for choosing a Pass The Keys property for your stay and wish you a pleasant time.





### Property Amenities

**WIFI Network name:** PLUSNET-XM9M

**WIFI Password:** ea9e3c3e23

**TV:** Smart TV with access to Netflix etc. and DVD player

**Hairdryer:** Bedside unit

**Iron and ironing board:** Hall cupboard

**Freshening up:** Bath towels, hand towels, bath mats, and complimentary travel-size toiletries are provided

**Additional amenities:** Pulley clothes drying rack



### House Rules

**Kitchen:** Please wash up kitchen utensils and cutlery before your departure

**Kitchen bins:** Main bin in the kitchen next to the freezer is for general waste. There Are also small bins in other rooms. Recycling (glass, tins, paper and plastic) can be collected separately.

**Rubbish handling:** General waste can be emptied into the large bins on the pavement on Comiston Road at the end of the front path. Recycling can be emptied into large bins located across the street on Comiston Place.

**Rubbish collection:** Not Applicable - Please take rubbish out ready for morning collection.

**Additional house rules:** None





## Local Area

**Supermarkets:** Margiotta's local shops within 50m both up and down the road. Larger sainsbury's 5 mins walk towards town and M&S and Waitrose within 10 mins walk towards town. Large selection of different shops in Morningside 5 mins away.

**Places to eat and drink:** 2 pubs serving food within 5 mins walk at Morningside Station. Many more pubs restaurants and cafes in Morningside

**Local attractions:** Hermitage of Braid and Blacford Hill local nature reserve, Morningside shops/cafes, Church Hill Theatre, Hillend dry ski slope, dominion cinema, Kings theatre, multiple local golf courses, O2 academy Edinburgh, water of leith visitor centre, myreside stadium, Royal observatory Edinburgh visitor centre

**Parking:** [www.yourparkingspace.co.uk](http://www.yourparkingspace.co.uk)



## Airports

### By bus

<https://www.lothianbuses.com/live-travel-info/journey-planner>

**Note:** seVICES: 100, 300 and 400 run directly from the Airport

### By tram

Edinburgh Trams run to the City Centre in 30 minutes. Services to the City Centre operate between 06:18 – 22:48 hours.

### By taxi

You can pre-book Edinburgh Airport's official private hire service by calling 0844 448 8576.





## Transport hire

**City Cabs** 0131 228 1211

[www.citycabs.co.uk](http://www.citycabs.co.uk)

**Capital Cars** 0131 777 7777

[www.capitalcarsscotland.co.uk](http://www.capitalcarsscotland.co.uk)

Uber also operates in Edinburgh

**Edinburgh Bike Share**

[edinburghcyclehire.com](http://edinburghcyclehire.com)



## City guide

<https://edinburgh.org/>



## Tourist attractions

**Edinburgh Castle**

<https://www.edinburghcastle.scot>

**Edinburgh Zoo**

<https://www.edinburghzoo.org.uk>

**The Real Mary King's Close**

<https://www.realmarykingsclose.com>

**Blair Street Underground Vaults - Mercat Tours**

<https://www.mercattours.com/tours/history-walks/view-tour/historic-underground>

**Our Dynamic Earth**

<https://www.dynamicearth.co.uk>

**The Edinburgh Dungeon**

<https://www.thedungeons.com/edinburgh/en>

**National Museum of Scotland**

<https://www.nms.ac.uk/national-museum-of-scotland/>



## Heating, Hot Water & Electricity



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Please be sure that you turn OFF all water outlets and electrical appliances every time you leave the property, and double-check that for us when you check out. It is for the safety of you and everyone else in the building.



**Heating instructions:** The heating control panel is located in the kitchen next to the boiler cupboard. It is simple to operate with options to turn on constant, timed or 1 hour boost. Each radiator also has its own control valve. \*\*\*If boiler is not working it usually due to the pressure: To check your boiler's pressure, you need to locate the pressure gauge on your boiler. If there is the correct amount of pressure in the system, the needle should be between 1 and 2 bar. This area is usually designated in green. Below 1 and greater than 2 is in red, indicating critical zones.\*\*\*

**Thermostat location (for heating):**  
Kitchen corner, on wall next to fridges



**Hot water instructions:** The hot water is also controlled from the panel next to the boiler cupboard. Again it is easy to operate with options to turn on constant, timed or 1 hour boost.

**Boiler (for hot water):** the boiler should provide hot water 24/7, and is located as follows: Kitchen corner, on wall next to fridges



**Electricity:** the fuse box is located as follows (if anything electrical is not working, please check that all switches are UP on the fusebox): Corridor, up next to the main door