



Kelli Chuning <kelli@prologuetravel.com>

Your Grand Canyon Railway Reservation

Grand Canyon Railway & Hotel Reservations <Reserve-gcrNoReply@xanterra.com>
To: kelli@prologuetravel.com

Tue, Dec 26, 2023 at 2:57 PM



Your Confirmation For
Grand Canyon Railway
Itinerary # 34146470



Welcome, Samuel Anderson

Thank you for contacting us concerning your reservations. We value and appreciate your patronage. Your reservation confirmation appears below in this email message. Please review this document carefully and verify all information for accuracy. If you need to review your reservation, make changes or cancel your reservation, you may do so online at our [web site](#).

Don't hesitate to call us if you have any questions about your reservation. Our reservations call center is open 7 days a week, from 7:00 a.m. to 7:00 p.m. Mountain Time. Be sure to have your confirmation number handy. You'll find details on how to reach us at the bottom of this email.

Grand Canyon Railway and Hotel

Starting Wednesday, January 10, 2024

Grand Canyon Railway · 233 N. Grand Canyon Blvd. · Williams, AZ 86046 · +1-928-635-4010 [\[Map & Directions\]](#)

Travel Begins Wednesday January 10, 2024

Reservation Status Reserved (Guaranteed Deposit)

Deposit Required \$1,094.76

Deposit Paid By Mastercard

Wednesday January 10, 2024

	Starting At	Quantity
Northbound Train to Grand Canyon 9:30am Luxury Dome Adult	9:30 AM	4
Grand Canyon Entry Fee 4 Adults		1
Southbound Train From Grand Canyon 3:30pm Luxury Dome Adult	3:30 PM	4

POLICIES: You may also [click here](#) to view online.

Deposit Policy: All reservations for Grand Canyon Railway require full payment at the time of booking the reservation.

Change & Cancellation Policy (excluding Polar Express): If your plans change, you may modify your reservation up through the day prior of your original date of travel. Changes are subject to availability and subject to the current applicable rates and restrictions for the new dates, classes of service, packages, etc. If you must cancel your reservation, you may receive a full refund of the payment provided you cancel the reservation and obtain a cancellation number at least 72 hours (3 days) prior to the date of travel. Cancellations made less than 72 hours prior to the date of travel will be non-refundable and your payment will be forfeited. Reservations booked within 72 hours are immediately non-refundable.

Polar Express Change Policy: Polar Express reservations may be modified up to 7 days prior to the original date of travel. Please note that permitted modifications are subject to availability and are limited to adding guests to the reservation or making changes to the travel dates (new dates must be in the same Polar Express season). **Cancellation Policy:** Cancellations for Polar Express train only reservations are non-refundable, and cancellations for Polar Express packages are subject to a 50% cancellation penalty. Polar Express cancellations are considered to be a reduction to the number of guests or a cancellation of the entire reservation.

General Information About Your Trip: [Click here](#) for important information for Grand Canyon Railway & Hotel, including ticket pickup for Grand Canyon Railway tickets only or packages. [Click here](#) for important information for Polar Express, including ticket pickup for Polar Express tickets only or Polar Express packages. Grand Canyon Railway is an authorized concessioner of the National Park Service and U.S. Forest Service.

With the dynamic environment we are living in today, please visit our website for the most current information about available amenities and services, including the latest on our [Health and Safety](#) page.

Xanterra Parks & Resorts Central Reservations

6312 South Fiddlers Green Circle Suite 600N · Greenwood Village, CO 80111 · USA

Telephone: Toll free within US 800-THE-TRAIN (800-843-8724) · From Outside US +1-303-843-8724 · Fax 303-297-3175

Contact Us by Email at reserve-gcr@xanterra.com

Visit us on the Web at www.thetrain.com



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